

2023-2024

A NEW ERA OF CSHP



Canadian Society of
Healthcare-Systems
Pharmacy



Société canadienne
de pharmacie dans les
réseaux de la santé

ANNUAL REPORT

TABLE OF CONTENTS

MESSAGE FROM THE PRESIDENT AND THE CEO	p. 1
A NEW NAME FOR CSHP	p. 2
STRATEGIC PLANNING WORK	p. 3
ADVOCACY	p. 4
ACHIEVEMENTS AT A GLANCE	p. 6
CSHP BY THE NUMBERS	p. 7
PROFESSIONAL PRACTICE CONFERENCE 2024	p. 9
PROFESSIONAL PRACTICE	p. 10
STUDENT AND RESIDENT INITIATIVES	p. 11
HOSPITAL PHARMACY IN CANADA SURVEY	p. 12
CANADIAN JOURNAL OF HOSPITAL PHARMACY	p. 13
NATIONAL AWARDS	p. 14
CSHP FOUNDATION	p. 15
CSHP BOARD OF DIRECTORS	p. 16
CSHP NATIONAL STAFF	p. 17
AUDITED FINANCIAL STATEMENTS	p. 18

MESSAGE FROM THE PRESIDENT AND THE CEO

This past year has certainly been monumental for CSHP. We saw much transformation within our organization – transformation that would not have been possible without the years of hard work which brought us to where we are today. After successfully implementing our last strategic plan and building a strong foundation for our future, we took the next step in our journey to reflect on who we are and who we wish to be. From that reflection, consultation, and member engagement we renamed the Society to the Canadian Society for Healthcare-Systems Pharmacy / Société canadienne de pharmacie dans les réseaux de la santé and refreshed our mission, vision, and value statements. While the previous name and guiding statements served our needs for many years, our new identity will support our aspirations for a transformed profession of pharmacy and the role we play in that transformation.

Within the strategic plan, we identify five key result areas that will guide our work over the next several years. Professional leadership, identity, community, advocacy, and organizational excellence will be the signposts that guide our way so that all people in Canada can receive the best pharmacy care – when, where, and how they need it – across our healthcare systems. Rooted in our values of being inclusive, sustainable, knowledge sharing, patient centred, and innovative, we will optimize patient outcomes by advancing excellence in pharmacy practice and being the voice of pharmacy within healthcare systems. Our work over the last year has already begun to support our refreshed mission and vision. We welcomed new staff, including the first pharmacy technician on our team, we began our work with the Black Pharmacy Professionals of Canada (BPPC), and we presented CSHP's and CPhA's joint pharmacy statements for Choosing Wisely Canada's climate-conscious recommendations.

We also saw the return of some key programs and member benefits this year. We welcomed back the 55th Professional Practice Conference, this time in Niagara Falls in April. We reaffirmed our relationship with ASHP by signing a refreshed bilateral agreement allowing reciprocal member rates on programs and services for both organizations. We brought data to life with several knowledge translation and mobilization sessions presenting the findings from the 2020/21 Hospital Pharmacy in Canada Survey, and have continued to advocate for pharmacy professionals through numerous Health Canada consultations and multilateral outreach meetings. Membership remains strong and our finances have stabilized such that we are able to invest in changes that will allow the Society to continue to flourish.

This past year has marked a period of meaningful transformation for CSHP—an evolution driven by purpose, not just by change. As you read this report, we hope you will celebrate the momentum we've built and the progress we've achieved together. Like the pharmacy profession itself, CSHP is evolving to meet the demands of a rapidly changing healthcare landscape. We look forward to continuing to grow and transform with you and for you as your pharmacy home!



Ashley Walus, BScPharm, ACPR, MBA
President 2023-2024

Jody Ciufu, MBA
Chief Executive Officer

A NEW NAME FOR CSHP



Canadian Society of Hospital Pharmacists
Société canadienne des pharmaciens d'hôpitaux

Canadian Society of
Hospital Pharmacists



Société canadienne des
pharmaciens d'hôpitaux

Canadian Society of
Healthcare-Systems
Pharmacy



Société canadienne
de pharmacie dans les
réseaux de la santé

On October 6, 2024, members voted to change the Society's name to the Canadian Society of Healthcare-Systems Pharmacy (CSHP) or, en français, la Société canadienne de pharmacie dans les réseaux de la santé (SCPRS).

"The new name reflects the transformation of the Society and of the profession," said Ashley Walus, CSHP President. "Now, all our members – pharmacists and pharmacy technicians alike – see themselves and the diversity of care settings in which they practice reflected in the new name."

Since its founding in 1947 by hospital pharmacists, CSHP has expanded to support members in various roles across the healthcare system. The new name highlights these changes, reflecting the profession's evolving scope and impact in various care environments.

"CSHP has served the pharmacy profession for over 70 years, and it needs to thrive for many years to come," said Jody Ciufu, CSHP CEO. "As such, CSHP made the conscious choice to change how we position ourselves, support our members, and build a diverse and engaged community to change our patients' lives for the better. Our new name sets us up to do just that."

Canadian Society of Healthcare-Systems Pharmacy

Société canadienne de pharmacie dans les réseaux de la santé

Healthcare-Systems replaces Hospital/hôpitaux

- Our members work in many environments and collaborative healthcare settings, both within and beyond the brick-and-mortar walls of hospitals, including primary care, ambulatory care, long-term care, governments, academia, industry, and not-for-profit organizations such as regulatory bodies and advocacy groups.
- Saying "systems" rather than "hospitals" references the complexity of determinants ranging from modes of delivery, to political structures, to data systems, to drug development. None work in isolation, nor do they function as a seamless whole.
- The use of the plural "systems/ réseaux" signals the regulatory structure of healthcare in Canada and, in its fullest expression, the complexity of the ecosystem that defines it.
- CSHP's advocacy is systemic and works to make lasting, structural change so that patients receive the best pharmacy care where, when, and how they need it.
- Canadians are more familiar with the term "healthcare" when talking about health services, as opposed to the Health-System term used by ASHP. Beyond distinguishing us from our US counterpart, the choice of healthcare intentionally puts care at our centre.

Pharmacy replaces Pharmacists/pharmaciens

- The change to "Pharmacy" better reflects the breadth of CSHP's membership.
 - The Society's pharmacy professional members hold these titles:
 - Pharmacists
 - Pharmacy Graduates
 - Pharmacy Technicians
 - Pharmacy Technician Graduates
- The change to "Pharmacy" also reinforces CSHP's commitment to inclusivity by reflecting all members, regardless of their current licensure or registration.

CSHP  SCPRS

STRATEGIC PLAN 2024-2028

The 2024–2028 Strategic Plan marks a defining moment for CSHP—a bold, outward-facing direction aligned with the new name. While the 2020–2023 plan focused inward—stabilizing CSHP, modernizing infrastructure, and rebuilding member value after a period of decline—the new strategy looks upward and outward: to our profession, our healthcare systems, and the patients we serve.

At the core of the plan is a fundamental shift in CSHP’s mission, vision, and values which redefines our purpose and priorities, moving beyond the Society’s own needs to embrace a broader, more impactful role. The new values are inclusion, innovation, sustainability, knowledge and patient-centred care. The plan also introduces Key Result Areas with a goal and strategies for each.

This transformation was developed through extensive consultation with members, volunteers, and leaders, including the Vision for Hospital Pharmacy Task Force. Together, the new name and strategy prepare CSHP to lead with purpose, insight, and bold commitment into a more integrated future for pharmacy practice.

MISSION

To optimize patient outcomes by advancing excellence in pharmacy practice and being the voice of pharmacy within healthcare systems.

VISION

For all people in Canada, to receive the best pharmacy care - when, where and how they need it - across our healthcare systems.

VALUES

Inclusive
Sustainable
Knowledge Sharing
Patient Centred
Innovative

KEY RESULT AREAS

PROFESSIONAL LEADERSHIP

GOAL

To advance knowledge and elevate the practice of pharmacy professionals in healthcare-systems settings in alignment with the Vision for Hospital Pharmacy.

STRATEGIES

- We develop professional standards that support members in advancing patient care.
- We establish new and optimize existing training programs for all members.
- We leverage existing metrics to monitor progress.
- We integrate evidence into policy and standard development.
- We engage key collaborators in other organizations for codevelopment and endorsement of advances in practice.

IDENTITY

GOAL

To prioritize the development of a diverse profession and pharmacy practice through forward-looking actions, policies and competencies.

STRATEGIES

- Our name reflects our diverse membership.
- Our membership and board reflect the diversity of our country.
- We have a cohesive identity for CSHP that embodies our mission, our vision and our core values.
- We promote diversity, equity, inclusion, accessibility, belonging and decolonization in our Society.
- We co-develop culturally appropriate pharmacy practices and integrate these across the profession.

COMMUNITY

GOAL

To foster a sense of belonging, engagement, and purpose among members throughout their professional journey.

STRATEGIES

- We offer programs for professionals throughout their career journey.
- We create effective opportunities for members with shared interests and expertise to advance their technical and clinical practices.
- We create a culture where volunteers feel valued and are recognized for their essential contributions to the Society.
- We develop a shared understanding of how Branches and National collaborate to further the goals of the Society and the profession.
- We engage industry and hospital supporters to create shared value which enhances CSHP and healthcare systems.

ADVOCACY

GOAL

To be the voice of healthcare-systems pharmacy to the public, governments and other healthcare professionals and within the pharmacy sector.

STRATEGIES

- We provide a clear, consistent, unified voice on Canadian pharmacy issues.
- We build and maintain relationships with external organizations with similar interests to the Society.
- We effect systemic change within the pharmacy sector to improve quality of practice in healthcare-systems pharmacy for better patient outcomes
- Our advocacy is evidence-based, solution oriented and primarily focused on contributions that can be made by healthcare-systems pharmacy professionals.
- We thoughtfully inform the public of the role of pharmacy professionals in the healthcare system.

ORG. EXCELLENCE

GOAL

To be a thriving, financially and environmentally sustainable Society through innovation and best practices in governance, management, & operations.

STRATEGIES

- We develop an engaged, diverse, and representative board and governance committees that guide and support staff to operationalize the Society's strategy and achieve results.
- We diversify revenue generation and judiciously manage expenses to deliver on the mission within a challenging, complex and changing environment.
- We develop and adopt practices that protect the planet, and we prioritize environmental considerations in decision making.
- We attract and retain the majority of healthcare-systems pharmacy professionals by offering professionally relevant experiences and fostering strong connections.
- Our programs and services are informed by member needs.

ADVOCACY

DRUG SHORTAGES

CSHP plays a key role in advocating for mitigation strategies to minimize the impact of drug shortages on Canadians.

CSHP provides feedback at Health Canada's Multi-Stakeholder drug Shortages Committee (MSSC) meetings, offering a systems-level perspective on both short- and long-term strategies.

Other 2023-2024 activities included:

- Participation in drug shortage case management meetings with the Health Product Shortages Directorate,
- Voting representation on the Tier Assignment Committee, and
- Involvement in the Expert Panel on the Vulnerable Drugs List informing, prioritizing, and endorsing the final list.



MULTILATERAL OUTREACH

Throughout 2023-2024, CSHP worked collaboratively to advance pharmacy and patient care along with such groups and issues as:

- **Health Products and Food Branch Multilateral Meeting with Health Canada**
- **FDA Drug Importation**
- **Interim Guidance on Naloxone**
- **Appropriate Use Advisory Committee Roundtable**



INCREASING OUR PRESENCE

CSHP sought out ways to further connect with the greater pharmacy community with facetime being had at events, including:

- **CSHP Executive at ASHP**
- **Student events at schools of pharmacy**
- **CSHP Executive Bilateral Meetings at PPC**
- **Other organizations' national conferences & events**



CONSULTATIONS

CSHP's expertise in hospital and collaborative pharmacy practice is widely recognized and sought after for consultations, including:

- **CCAPP Pharmacy Technician Accreditation Standards**
- **Canadian Agency for Drugs and Technologies in Health Strategic Plan**
- **Board of Pharmaceutical Specialties - Strategic Plan**
- **Health Canada Pharmaceutical Drugs Directorate**
- **Health Canada Biologic and Radiopharmaceutical Drugs Directorate**
- **Health Product Shortages**
- **NAPRA Drug Schedule Modernization**
- **Controlled Drugs and Substances Act (CDSA) Regulations**

Upcoming consultations include:

- **CDSA Updating the provisions for hospitals and practitioners in regulations under the Controlled Drugs and Substances Act (Dec 2024)**
- **NAPRA Sterile Compounding Model Standards (expected April 2025)**



STRATEGIC COLLABORATION

CSHP frequently collaborates with other organizations such as:

- **Indigenous Pharmacy Professionals of Canada on Truth & Reconciliation and PPC Workshop**
- **European Association of Hospital Pharmacy International Hospital Pharmacy Day**
- **Choosing Wisely Canada Climate Action Recommendations**
- **CASCADES Collaboration on Sustainable Hospital Pharmacy**
- **GS1 Canada Pharmacy Deployment Committee**
- **Canadian Association of Gastroenterology on Pantoprazole IV shortage**
- **CSHP External Liaisons to PEBC, CCAPP, CCCEP, AMMI Canada, Immunize Canada**
- **Public Health Agency of Canada Health & Allied Health Committee**



ADVOCACY

SUSTAINABILITY PHARMACY IN ACTION

CSHP is proud to highlight the progress in advocating for more climate-conscious pharmacy practices and healthcare systems.

SUSTAINABILITY IMPLEMENTATION TASK FORCE (SITF)

The SITF continued their work with CASCADES Canada, CPhA, CWC, CSHP Foundation, CCAPP, CPRB, and CAPhE. The Chairs and six SITF members wrote articles for the sustainability-themed Hospital News feature on CSHP. The Task Force also developed a robust resource page on csph.ca.



PPC 2024

At PPC 2024, CSHP presented the National Award presentation for Excellence in Pharmacy Practice - Interprofessional Collaboration to Dr. Celia Culley's "Critical Air Project." PPC also featured many practical sustainability-focused sessions.



CHOOSING WISELY CANADA

Professional Practice Specialist Kiet-Nghi Cao introduced CSHP and CPhA's joint recommendations at the unveiling of 40+ new Choosing Wisely Canada guidelines at their Climate Action launch webinar in May of 2024.



HOSPITAL NEWS

CSHP's featured section in Hospital News centered on sustainability in pharmacy and healthcare. Topics included sustainability and leadership, pharmacy's impact on non-target organisms, the case for integrating sustainability into pharmacy curriculum, and more!



SUSTAINABILITY WEBINAR

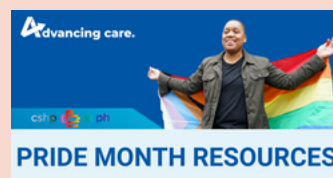
On October 1, CSHP hosted a webinar focused on evidence-based pharmacy approaches that help to harmonize patient and environmental health. Thanks to Ariane Blanc, Ivy Lam, and Rob Pammett for their insightful presentation.



EQUITY, DIVERSITY, INCLUSION, AND ACCESSIBILITY (EDIA)

CSHP continues to advocate for Equity, Diversity, Inclusion, and Accessibility (EDIA) in its educational programming and content.

COMPREHENSIVE RESOURCES FOR 2SLGBTQIA+ PATIENT CARE FOR PRIDE MONTH



During Pride Month, CSHP provided valuable resources for pharmacy professionals to better serve 2SLGBTQIA+ patients, keeping members informed about the unique health needs of the community.

EDIA-RELATED TOPICS AT PPC 2024



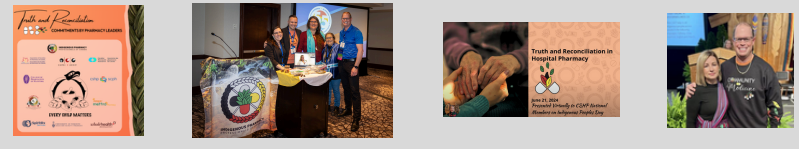
This year's PPC brought a diverse group of speakers to Niagara Falls and to screens across Canada. Sessions included Dr. John Clark's International Keynote focused on building an inclusive pharmacy workplace; IPPC's weaving Indigenous perspectives into hospital pharmacy; and Mira Maximos' concurrent session on integrating sex and gender into research.

ACHIEVEMENTS AT A GLANCE

PARTNERSHIPS

CONTINUING OUR SUPPORT OF THE INDIGENOUS PHARMACY PROFESSIONALS OF CANADA (IPPC)

CSHP deepened its partnership with IPPC by building on last year’s Multilateral National Day for Truth and Reconciliation campaign with more partners; offering IPPC-led workshops at PPC 2024 and Harrison 2024; delivering a National Indigenous Peoples Day presentation for CSHP members; and attending the Canadian Medical Association’s landmark apology to Indigenous Peoples.



BEGINNING OUR WORK WITH THE BLACK PHARMACY PROFESSIONALS OF CANADA (BPPC)

CSHP officially launched its partnership with BPPC at PPC 2024. BPPC delivered opening remarks, introduced the International Keynote, and participated as exhibitors, laying the foundation for close collaboration.



CSHP-ASHP RECIPROCAL AGREEMENT



At ASHP Midyear in December 2023, CSHP Past President Sean Spina, alongside ASHP President Nish Kasbekar and CEO Paul Abramowitz, cemented a new agreement to offer reciprocal member rates on programs and services. All members can engage, learn, and grow without borders.

ADDITIONAL MEMBER BENEFITS

More member benefits this year included a one-year free trial to EZResus, an app that covers everything you need to know to respond to patients in critical condition, and discounted rates for E-Tech’s Annual Cyber Security Awareness Training.



FREE MEMBERSHIP FOR FIRST-YEAR STUDENTS

ICSHP’s Board of Directors introduced complimentary memberships for first-year students in pharmacy and pharmacy technician programs. Removing this financial barrier lets CSHP foster early engagement with the professional community and support the next generation of pharmacy leaders.

This program was launched for the Class of 2028 (MUN 2029), providing free access to CSHP resources and benefits during their first year of study.

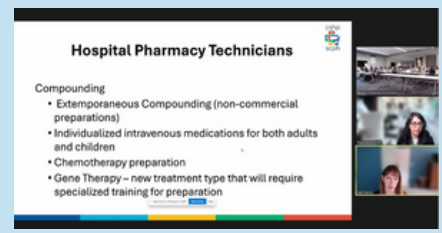


PHARMACY TECHNICIANS

The movement towards CSHP’s name change was inspired, in part, by the desire to further include our pharmacy technician members.

Initiatives in this area include:

- The addition of the first pharmacy technician, Faith Norris, to the CSHP national staff as our Professional Practice Coordinator.
- Specialized sessions for pharmacy technicians at PPC 2024.
- CSHP Presentation on “Why Hospital Pharmacy” at Fanshawe College Pharmacy Technician Program.
- Webinars targeted at pharmacy technicians – 289 people attended the Hospital Pharmacy in Canada Survey webinar on the role of pharmacy technicians, the highest attended webinar of the year.

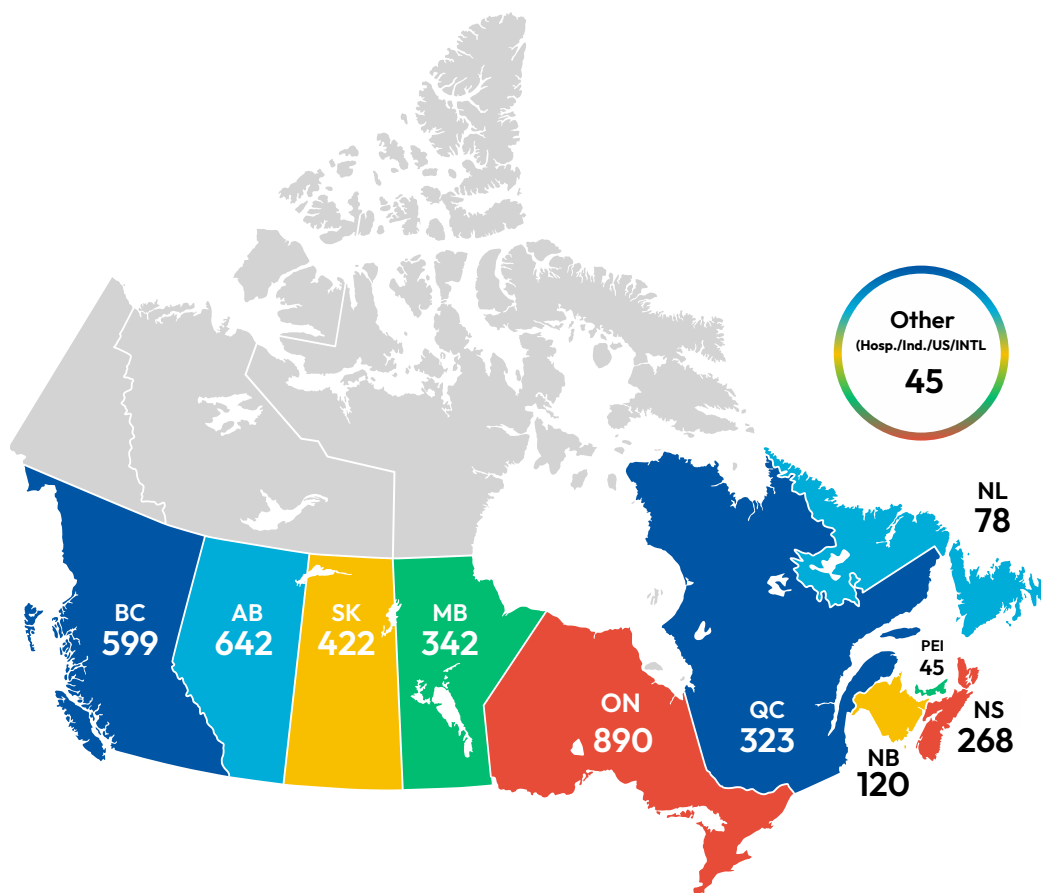


CSHP BY THE NUMBERS

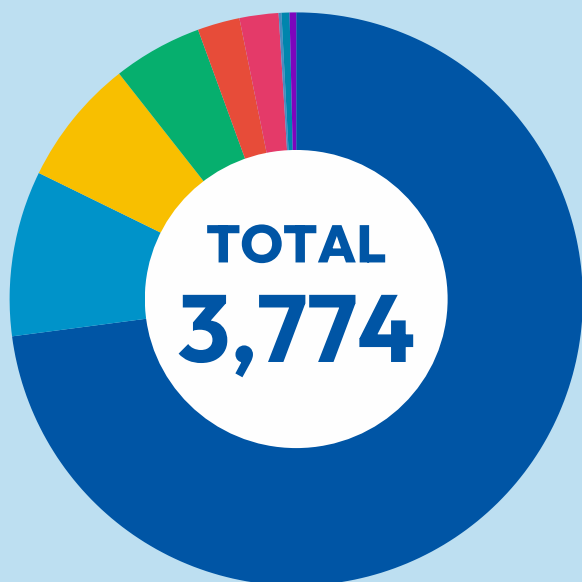
MEMBERSHIP

Numbers are for the membership year from July 2023 to June 2024

2023-2024 MEMBERSHIP BY BRANCH



2023-2024 MEMBERSHIP BY CATEGORY



- PHARMACISTS AND PHARMACY GRADUATES
2,752
- STUDENTS
352
- RESIDENTS AND POSTGRADUATES
270
- A.P.E.S.
190
- PHARMACY TECHNICIANS
90
- RETIRED
83
- SUPPORTERS
6
- INDUSTRY SUPPORTERS
17
- HOSPITAL SUPPORTERS
14

CSHP BY THE NUMBERS

MEMBER MILESTONES

25-YEAR MEMBERS

CSHP salutes the dedicated members who reached the 25-year membership milestone this past year.

We're excited to have you join the ranks of our 25-year-plus club which can be seen on [CSHP.ca](https://www.csHP.ca).

Alberta

Nyanza Austin-Bishop, Jill Hall, Dawn McDonald, Rhonda Roedler, Catherine Sych, Jenny Wichart

British Columbia

Susan Buchkowsky, Lynanne Johnson, Suman Kainth, Michael Legal, Gabriel Loh, Jennifer Wallace

Manitoba

Kyle MacNair

New Brunswick

Mélanie Côté, Moira Wilson

Newfoundland and Labrador

John Bautista

Nova Scotia

Scott Horwood, Marie-Josée Soucie, Jennifer Turple

Ontario

Marisa Battistella, Cathy Burger, Tracy Gallina, Charlene Haluk-McMahon, Tiffany Hawkes-Johnson, Gulzar Karmali, Tejal Patel, Christine Wynne

Prince Edward Island

Beth Bradley

Quebec

Jocelyne Chretien Emmell

Saskatchewan

Ken Bristol, Richard Cashin, Alexandra Martinson, Christina Swiatecki, Darin Walter

10-YEAR MEMBERS

Congratulations to the following individuals who celebrated a decade's worth of membership with CSHP in 2023-2024.

Alberta

Jacey Brownlee, Sarah Drost, Jenny Fenna, Kristine Ferguson, Daniel Leung, Jay Mutch, Darcy Padula, Kaitlyn Pagel, Steven Quan, Jackson Stewart

British Columbia

Benton Attfield, Katie Bellefeuille, Danielle Dzikowski, Gregory Egan, Michelle Gnyra, Brett Hamilton, Yolanda Lin, Alesha Nero, Sydney Saunders, Anne Silver, Kendra Southwood, James Steeves, Hilary Watson, Carolyn Wilson, Benjamin Wou, Lisa Yip

Manitoba

Krista Brown, Alanna Doell, Stephanie Gautron, Lisa Havixbeck, Dieu Huynh, Nicole Lee, Carla Masters, Colin Reeve, Jenna Schellenberg, Jaclyn To, Erica Woo, Ryan Yanke

New Brunswick

Melissa Bradley, Megan Landry, Julie Leger

Nova Scotia

Darren Bogle, Julia Connolly, Amanda Daniels, Nadine Halawa, Karlee Jones, Tessa Laureijs, Mia Losier, Bryanne MacNeil, Ellen Somers, Tiffany Tozer-MacMillan

Ontario

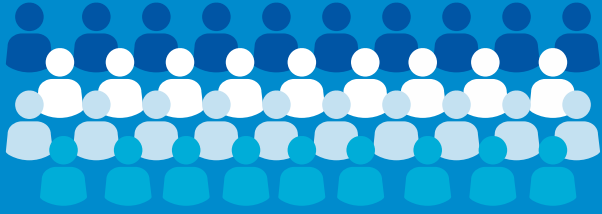
Carly Almas, Souzi Badr, Leudia Barros, Ho Ka (Carol) Chan, Claire Hooper, Amir Imani, Hardit Khuman, Kang-Wei (David) Liu, Annik Macleod, Lynda Mao, Denise McGuffin, Tiffany Niro, Kavita Parihar, Jacqueline Roberts, Lan (Eli) Tran, Angela Wright

Saskatchewan

Laura Almas, Kim Borschowa, Heather Hodgson, Karolina Koziol, Jacqueline Myers, Devin Polichuk, Aleta Schellenberg, Amy Soubolsky, Kirsten Tangedal, Jacky Yeung, Marilyn Youngmans, Stephanie Zimmer

CSHP BY THE NUMBERS

OUR MEMBERSHIP IS ENGAGED!



TOTAL MEMBERS
3,774

PHARMACY SPECIALTY
NETWORKS (PSNs)
IMPRESSIONS



633,882

CONFERENCE
ATTENDEES

482



Niagara Falls 2024

WEBINARS
15



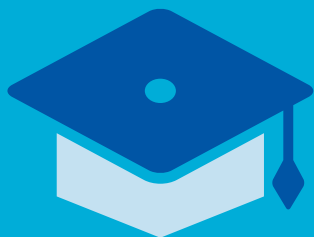
REGISTRANTS
1,937

VIEWS
(LIVE AND RECORDED)
1,187

SOCIAL MEDIA FOLLOWERS
12,984

SOCIAL MEDIA POSTS
1,016

SOCIAL MEDIA SHARES
690



FOUNDATION SCHOLARSHIPS AND GRANTS
FOR RESEARCH AND EDUCATION
\$10,000

PROFESSIONAL PRACTICE CONFERENCE 2024

After three years as part of the Banff and Harrison Seminars, the Professional Practice Conference (PPC) returned as a standalone event, held in-person in Niagara Falls, and virtually across the globe.

PPC 2024 was filled with inspiring keynotes, national award celebrations, a workshop with the Indigenous Pharmacy Professionals of Canada, and engaging plenaries, along with concurrent, on-demand, and poster sessions. Attendees reconnected with friends, explored innovations with industry and hospital partners in the exhibit hall, enjoyed events like Hospitality at the Hard Rock, the Gen Next Student and Resident networking event, and the Gala Dinner with Duelling Pianos Niagara. Then, the conference wrapped up with Rise N' Shine Yoga, helping delegates recharge for the final day.

Thank you to all who made PPC 2024 such a success. We can't wait to see you in Ottawa this June.

PPC 2024: BY THE NUMBERS

31

Educational sessions delivered



64

Posters presented

29

Sponsors

1,635

Game codes redeemed

482

Attendees

\$1,700

Prizes won

58

Exhibitors

KEYNOTE SPEAKERS



Dr. John Clark

Building an Inclusive Pharmacy Workplace



Dr. Olavo Fernandes

Distinguished Service Award Recipient Keynote



Amy Oliver

Owning Your Story: Insights for a Purpose-Driven Pharmacy Practice



Dr. Muhammad Mamdani

Practical Applications of Artificial Intelligence in Healthcare



Trish Tutton

Advancing Self Care: Mindful Strategies for Wellbeing



Mark Black

Through a Patient's Eyes

“ Thank you for all the excellent, hard work in organizing and facilitating a successful conference! ”

“ Great conference overall... very motivating! ”

CSHP WISHES TO THANK OUR GENEROUS CONFERENCE SPONSORS:



PROFESSIONAL PRACTICE

WEBINARS



15 webinars



1,937 registrants



1,187 total views

- **Anticoagulation: Navigating Management Issues**
 - Speakers: Cynthia Brocklebank, Tammy Bungard, and Nicole Nakatsu
- **The A, B, ... and E's of COPD Management – An Update**
 - Speaker: Dr. Karen Dahri
- **Two Birds One Stone: Clinical Management of Cardiomyopathies and Neuropathies Related to Amyloid**
 - Speakers: Spencer Martin and Wilma Koopman
 - Presented in partnership with: Astra Zeneca
- **My Job is Hospital: Pharmacy Student Career Insight**
 - Speaker: Lorie Carter
- **Hospital Pharmacy in Canada Survey: Trends in Technology**
 - Speaker: Doug Doucette
 - Presented in partnership with: Hospital Pharmacy in Canada Survey Board
- **Decoded: Unraveling the applications of gene therapy for pharmacy professionals**
 - Speakers: Blair Seifert, Sébastien Landry, Shane Pawluk, Roxane Carr, and CJ Hoban
 - Presented in partnership with: Pfizer
- **Revolutionizing hospital pharmacy services with 24/7 accessibility**
 - Speakers: Wilson Cheng, Michael Charron, and Ariane Blanc
 - Presented in partnership with: A.P.E.S.
- **Hospital Pharmacy in Canada Survey: Leveraging data from the Hospital Pharmacy in Canada Survey to guide Drug Distribution Decisions**
 - Speaker: Allan Mills
 - Presented in partnership with: Hospital Pharmacy in Canada Survey Board
- **It's about DAN time: Drug Access Navigators are in**
 - Speaker: Alan Birch
- **Hospital Pharmacy in Canada Survey: Leveraging data from the Hospital Pharmacy in Canada Survey to guide your Human Resource Decisions**
 - Speaker: André Bonnici
 - Presented in partnership with: Hospital Pharmacy in Canada Survey Board
- **Hospital Pharmacy in Canada Survey: Rx Revolution: Transforming Hospital Pharmacy through Technicians**
 - Speaker: Bal Dhillon
 - Presented in partnership with: Hospital Pharmacy in Canada Survey Board
- **Truth and Reconciliation in Hospital Pharmacy**
 - Speakers: Amy Lamb, Sean Spina, and Kirsten Fox
 - Presented in partnership with: Indigenous Pharmacy Professionals of Canada
- **Spotted: The resurgence of measles in Canada**
 - Speaker: Anna Lee
- **Less pain, more gain: prevention and management of acute procedural pain in the NICU**
 - Speaker: Najla Tabbara
- **Advancing Sustainability in Healthcare—systems through Research, Quality and Education**
 - Speakers: Ariane Blanc, Ivy Lam, and Rob Pammett

PHARMACY SPECIALTY NETWORKS

PSNs are a crucial resource for members, serving as a knowledge exchange, a support network, and a useful tool for asking practice questions.

TOTAL CSHP MEMBERS REGISTERED IN PSNs
1,436

TOP PSN ACTIVITY

October 2023 to September 2024

INFECTIOUS DISEASE PSN
58,601 impressions and 508 total members

DRUG INFORMATION PSN
254,550 impressions and 323 total members

CLINICAL PRACTICE LEADERS PSN
48,992 impressions and 221 total members



HARRISON HOSPITAL PHARMACY MANAGEMENT SEMINAR

The Harrison Hospital Pharmacy Management Seminar returned from February 22 to 24, 2024 with a focused session for learning and networking.

80
Attendees

9
Sessions

12
Sponsors

8
CEUs



- “ Great opportunity for education and connection/collaboration ”
- “ In person networking is priceless ”
- “ Should be mandatory for leaders ”

DECODED

Through a grant from Pfizer, CSHP teamed up with STA Healthcare to create Decoded, a comprehensive program focused on gene therapy, that launched with a CCCEP-accredited webinar and a presentation at PPC 2024. Additional learning opportunities will be added in 2025.

UPCOMING WEBINAR

cshp scph

DECODED
Unraveling the applications of gene therapy for pharmacy professionals

PLANNING COMMITTEE
Blair Seifert | Roxane Carr | CJ Hoban
Laura Metrailler | Sébastien Landry | Shane Pawluk

TUESDAY, MARCH 26TH, FROM 3:00 - 4:00 PM ET

HOSPITAL PHARMACY 101

The strong interest in CSHP's foundational learning program continues with 452 modules purchased by institutions and another 408 by individual learners. Here's what people are saying about this course:

- “ Covers so many things it took me years to figure out in practice. ”
- “ As a pharmacist that was new to hospital pharmacy, this helped re-set a foundation after years spent as a pharmacist in a different setting. ”
- “ This course filled in many blanks in my knowledge and provided great resources ”

STUDENT & RESIDENT INITIATIVES

PHARMACY RESIDENCY APPLICATION ROADMAP



264

Participants



150

CVs / LOIs reviewed

2023-24 PRAMS & PLACEMENTS



264

Completed applications



150

Positions available



149

Positions filled

ACCREDITED PROGRAMS

The Canadian Pharmacy Residency Board had a busy 2023-2024 assessing programs and awarding certification across Canada.



9

Accreditation surveys completed



4

Pending accreditation



46

Accredited Residency Programs

2024 CSHP-CAPSI EVIDENCE-BASED PRACTICE COMPETITION

Pharmacy students from five universities nationwide competed for both glory and a CSHP-sponsored prize in this year's competition. They analyzed patient cases, identified drug therapy issues, and proposed solutions based on primary literature or guidelines.

The competition aims to provide pharmacy students with an opportunity to enhance their critical thinking, scientific reasoning, problem-solving, decision-making, time management, and communication skills while incorporating these traits into their patient care approach to advanced pharmacy practice and evidence-based medicine.

After a thorough evaluation of the seven team entries, the judges proclaimed Hailey LaBelle, Sunjin Han, Jiamin Yin, and Gamela Tapia from the University of Manitoba as the 2024 winners!

Co-sponsored by:



CSHP  SCPRS

PHARMACY PRACTICE RESIDENCY AWARDS

The Pharmacy Practice Residency Awards recognize pharmacy practice residents in their first and second year whose major projects demonstrated significant innovation, practical application, and/or development in an institutional pharmacy practice setting.

Congratulations to the recipients!

- British Columbia Branch
 - Amy Jradi (Lower Mainland Pharmacy Services)
 - Madison Lai (Northern Health)
 - Zoe Hopkins (Island Health)
 - Alison Bentley (Island Health)
 - Franklin Hu (Lower Mainland Pharmacy Services)
- Alberta Branch
 - Christina Watts (Alberta Health Services)
- Saskatchewan Branch
 - Calvin Yee and Habiba Elshorbagy (Saskatoon Integrated Services Area)
- Manitoba Branch
 - Danielle D'Entremont (Winnipeg Regional Health Authority)
- Ontario Branch
 - Sarah Tessier (The Ottawa Hospital)
 - Kadaajah Johnson-Louis (The Ottawa Hospital)
 - Gabrielle Busque (University of Toronto)
 - Mishka Danchuk-Lauzon (Sunnybrook Health Sciences Centre)
- New Brunswick and Nova Scotia Branches
 - Austin Harding (Nova Scotia Health Central Zone)
- Newfoundland and Labrador
 - Courtney Donovan (Newfoundland and Labrador Health Services)

THESE AWARDS ARE MADE POSSIBLE THROUGH FUNDING FROM:



HOSPITAL PHARMACY IN CANADA SURVEY

20/21 SURVEY KNOWLEDGE TRANSLATION

For the first time, CSHP offered a series of webinars live, on-demand, and open access from June 2023 to June 2024 to share the findings.



Registration
68



Registration
111



Registration
126



Registration
177



Registration
110



Registration
110



Registration
134



Registration
289

Total registration
1,125

HARRISON 2024 WORKSHOP



2024's Harrison Hospital Pharmacy Management Seminar included a Hospital Pharmacy in Canada Survey workshop led by Allan Mills, Bal Dhillon, and Doug Doucette titled "Case in Point: Harnessing the Data of the Hospital Pharmacy in Canada Survey."

The 1 hour 45 minute session offered case studies to demonstrate real-world usage the data. Here is what attendees had to say about the workshop:

“ The best presentation of this survey in the years that I’ve attended the Harrison conference. ”

“ Loved the hands-on approach. ”

“ I liked the workshop style and scenario-based discussions. ”



2023/24

Hospital Pharmacy in Canada Survey

Sondage sur les pharmacies hospitalières canadiennes

The 23rd Edition of the Hospital Pharmacy in Canada Survey Report is now in production with an expected publication date in late 2025.

Hot topics in this edition cover sustainability, artificial intelligence, cybersecurity, and drug shortages. The survey also includes the dedicated small hospital survey for the second time, as well as the large hospital survey and benchmarking tables.

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Managing Editor:

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Alicia Wall

Megan Wisnowski

CSHP Liaison:

Jody Ciufu

CANADIAN JOURNAL OF HOSPITAL PHARMACY

SUBMISSIONS AND REVIEWS

From Jan. 1 to Dec. 31, 2024, CJHP received 159 journal submissions, accepted 75 of them and has published 73.

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Laura Hope

MOST-READ CJHP

ARTICLES PUBLISHED WITHIN THE LAST YEAR

The Future of Hospital Pharmacy Practice: Pathways to Independent Clinical Pharmacy Practice
Jonathan Penm

The New Brunswick Pharmacy Assessment Clinic: A Novel, Pharmacist-Led, Virtual Collaborative Practice Hub for the Assessment and Prescribing of Nirmatrelvir/Ritonavir for Patients with COVID-19

Bradley B Adams, Britney Sansom, Nadine Doiron, Douglas Doucette, Josée Gagnon, Daniel Landry, Michael LeBlanc, Julie Levesque, Faith Louis, Timothy MacLaggan, and Heather K Naylor

Optimal Therapeutic Drug Monitoring Strategy for IV Aminoglycosides and IV Vancomycin in People with Cystic Fibrosis: A Systematic Review

Jessie Jiang, Nicole Giunio-Zorkin, Victoria Su, and Renée Dagenais

Determining Adequate Pharmacist Staffing in Hospitals to Optimize Patient Care

Lauren Bresee

Standardization of Resuscitation Carts and Medication Trays in a Level III Neonatal Intensive Care Unit: A Quality Improvement Initiative

Charles-Olivier Chiasson, Marie-Anne Pépin, Audrey Larone Juneau, and Ahmed Moussa



CJHP
JCPH

The Canadian Journal
of Hospital Pharmacy

Le Journal canadien
de la pharmacie hospitalière

New articles available



2024

CJHP CONTINUOUS PUBLICATION

Effective January 1, 2024, Canadian Journal of Hospital Pharmacy (CJHP) articles will be made available through a continuous publication model, which will facilitate more timely access to Journal content. Articles will be published online as soon as they are available and not held until an issue is published.

NATIONAL AWARDS

EXCELLENCE IN PHARMACY PRACTICE: INTERPROFESSIONAL COLLABORATION

This award celebrates a multidisciplinary approach to climate-conscious medication management practices that have inspired meaningful, lasting, and measurable changes in our healthcare-related carbon footprint on a national scale.



Dr. Celia Culley

The Critical Air Project: an interdisciplinary approach to drive down medication-associated carbon emissions

SPONSORED BY:



EXCELLENCE IN PHARMACY PRACTICE: LEADERSHIP

This award recognizes how modern technology can be used to guide and support healthcare providers and patients via mobile app. Reflecting both evidence-based findings and the highest standards of practice, this comprehensive and easy-to-navigate app has the potential to become a trusted and long-term resource across the country.



Dr. Karen Ng

Leading the Way: Revolutionizing Pain Management and Opioid Stewardship with a Novel Mobile App

SPONSORED BY:



EXCELLENCE IN PHARMACY PRACTICE: PATIENT CARE

This award celebrates the collaboration of a prescribing pharmacist and registered nurse team embedded in a specialty heart failure clinic. By focusing on medication optimization and timely titration, this team successfully achieved guideline-directed medical therapy (GDMT) optimization within six months, surpassing the results of usual specialty care.



Dr. Sheri Koshman

Medication Optimization Stream (Med-OpS): A multidisciplinary approach to guideline-directed medical therapy (GDMT) optimization in heart failure with reduced ejection fraction (HFrEF)

DISTINGUISHED SERVICE AWARD

Dr. Olavo Fernandes is a leader in clinical pharmacy and patient-centred care. As Director of Pharmacy at the University Health Network, he led the Clinical Pharmacy Key Performance Indicators project and introduced the Best Possible Medication Discharge Plan, enhancing patient safety globally. His volunteer work with CSHP at the national and branch levels, along with his involvement in committees and regulatory bodies, reflects his commitment to the profession.



Dr. Olavo Fernandes

SPONSORED BY:



HOSPITAL PHARMACY STUDENT AWARD

Emma Fedusiak is a compassionate, driven, and dedicated student pursuing a career in hospital pharmacy. Emma excelled in patient care, research, and education, tackling opioid stigma and developing tools to improve opioid stewardship in Regina hospitals. A leader in Equity, Diversity, Inclusion, and Accessibility, she supported new Canadians and contributed nationally and locally through CAPSI. CSHP and CAPSI look forward to supporting Emma wherever her promising career takes her.



Emma Fedusiak

CO-SPONSORED BY:



FELLOW

In 2024, the Fellows (FCSHP) Recognition Committee proudly awarded CSHP fellow status to Zack Dumont. After over a decade of leadership on the CSHP Board and the Saskatchewan Branch, including an unprecedented two-year presidency, Zack's contributions—spanning task forces, education, and advocacy—have left a lasting impact. CSHP is incredibly grateful to Zack who remains committed to the Society with his presence on committees, currently serving as CSHP-SK branch secretary, and now, as a CSHP Fellow!



Zack Dumont

CSHP FOUNDATION

The CSHP Foundation is an independent, charitable organization created by CSHP to support research and education programs that advance patient-centred pharmacy practice in hospitals and other collaborative healthcare settings to better public health.

2023-2024 WILLIAM MCLEAN INNOVATION GRANT RECIPIENT

Dr. Karen Dahri, BSc, BSc (Pharm), ACPR, PharmD, FCSHP
Vancouver General Hospital & University of British Columbia

Project: Innovations in Patient Education to Optimize Hospital Discharge: Development of a Patient-Based Toolkit

Grant: \$5,000



2023-2024 PHARMACY LEADERSHIP ACADEMY (PLA) SCHOLARSHIP RECIPIENT

Andrew Brilliant, BScPharm
Horizon Health Network

Scholarship: \$5,000



CSHP Foundation 2024 PLA Scholarship is sponsored by:

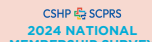


MEMBERSHIP SURVEY DONATIONS

To thank members and supporters for their time completing the 2024 National Membership Survey, CSHP offered a “coffee on us” to respondents. Respondents could opt instead to send \$5 to the CSHP Foundation. This year, 280 survey participants chose to contribute to the Foundation for a total of \$1,400. Thank you to our generous members.

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AUDITED FINANCIAL STATEMENTS

STATEMENT OF OPERATIONS | APRIL 30, 2024

	CSHP (EXCLUDING BRANCHES)		CSHP BRANCHES & BANFF	
Revenues	2024	2023	2024	2023
Membership Fees	\$1,051,277	\$1,010,384	\$78,657	\$85,495
Professional Practice Conference	\$451,443	\$422,070	-	-
Hospital Pharmacy in Canada Survey	\$75,000	\$95,310	-	-
Harrison Management Seminar	\$78,278	-	-	-
Publications	\$135,960	\$84,257	-	-
Other operational	\$102,615	\$98,410	\$228,454	\$140,126
CJHP	\$25,135	\$44,865	-	-
CPRB	\$237,575	\$220,225	-	-
Professional Practice Special Projects	\$150,478	\$125,682	-	-
Investment Income	\$94,842	\$30,487	\$27,985	\$14,024
Branch AGM/Educational Services	-	-	\$375,740	\$232,799
	\$2,402,603	\$2,131,690	\$710,836	\$472,444
Expenses	2024	2023	2024	2023
Salaries and Benefits	\$1,048,187	\$1,002,771	-	-
Professional Practice Conference	\$292,371	\$331,771	-	-
Hospital Pharmacy in Canada Survey	\$47,327	\$116,790	-	-
Office operations	\$181,599	\$236,016	\$50,927	\$36,063
Property	\$27,833	\$47,380	-	-
Other operational	\$143,893	\$142,034	\$236,912	\$211,293
Amortization	\$1,334	\$41,265	-	-
CJHP	\$140,524	\$130,729	-	-
CPRB	\$215,459	\$218,877	\$	\$
Professional Practice Special Projects	\$90,861	\$47,594	\$	\$
AGM/Educational Services	-	-	\$341,664	\$135,211
Administrative costs (recovery)	(\$24,561)	(\$22,334)	\$24,561	\$22,334
	\$2,227,045	\$2,292,893	\$654,064	\$404,091
	\$175,558	(\$161,203)	\$56,772	\$67,543

AUDITED FINANCIAL STATEMENTS

STATEMENT OF FINANCIAL POSITION | APRIL 30, 2024

ASSETS

CURRENT ASSETS	2024	2023
Cash	\$813,201	\$915,248
Accounts receivable	\$185,079	\$133,558
Advances to the CSHP Research and Education Foundation	-	\$8,470
Prepaid expenses	\$102,230	\$124,834
Investments	\$2,517,802	\$2,075,194
PROPERTY AND EQUIPMENT	-	\$383
COMPUTER SOFTWARE, NET OF ACCUMULATED AMORTIZATION	-	\$951
	\$3,618,312	\$3,258,638

LIABILITIES & NET ASSETS

CURRENT LIABILITIES	2024	2023
Accounts Payable & Accrued Liabilities	\$335,436	\$318,888
CEBA Loan	-	\$40,000
Advances from the CSHP Research and Education Foundation	\$725	-
Deferred Revenue	\$560,353	\$410,282
NET ASSETS		
UNRESTRICTED	\$1,505,884	\$1,328,992
INTERNALLY RESTRICTED	-	-
INVESTED IN PROPERTY AND EQUIPMENT	-	\$1,334
BRANCHES	\$1,215,914	\$1,159,142
	\$3,618,312	\$3,258,638

Canadian Society of
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Société canadienne
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réseaux de la santé



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